

MONTHLY STATUS OF COMPLAINTS & LITIGATION, CENTRAL ORGANISATION ECHS AS ON 31 MAR 2018

Ser No	Type	BBF AS ON 28 FEB 18	RECD DURING MAR 18	TOTAL COMPLAINTS IN PROCESS	UNDER PROCESS/ RESPONSE AWAITED FROM LOWER HQS	UNDER PROCESS WITHIN SECS IN CO ECHS	ACTION COMPLETED /RESOLVED	NOT YET ATTENDED	REMARKS
		(A)	(B)	(A + B)					
1	COMPLAINTS RECD WEF 01 JAN 18	399	93	492	224	40	228	-	-
	BY E-MAIL 75								
	BY POST 18								
	(a) Indl 14								
	(b) Other Org 2								
	(c) Misc 2								
2	COAS Whatsapp	7	0	7	1	1	5	-	-
3	VIP Cases								
	(a) VIP Ref	2	0	2	0	0	2	-	-
	(b) COAS Ref	32	3	35	17	0	18	-	-
	(c) AG'S Ref	12	7	19	3	7	9	-	-
	(d) PMO Ref	9	0	9	2	0	7	-	-
	(e) MoD Ref Cases	56	38	94	16	36	42	-	-
	(f) CPGRAMS	70	23	93	21	12	60	-	-
	Total	587	164	751	284	96	371	-	-
4	RTI	55	30	85	0	5	80	-	-
5	Court Cases	101	2	103	94	0	9	-	-
6	Consumer Cases	30	0	30	29	0	1	-	-
7	Legal Notices	17	3	20	11	0	9	-	-
	Total	203	35	238	134	5	99	-	-