

MONTHLY STATUS OF COMPLAINTS & LITIGATION, CENTRAL ORGANISATION ECHS AS ON 28 FEB 2018

Ser No	Type	BBF AS ON 31 JAN 18	RECD DURING FEB 18	TOTAL COMPLAINTS IN PROCESS	UNDER PROCESS/ RESPONSE AWAITED FROM LOWER HQS	UNDER PROCESS WITHIN SECS IN CO ECHS	ACTION COMPLETED /RESOLVED	NOT YET ATTENDED	REMARKS
		(A)	(B)	(A + B)					
1	COMPLAINTS RECD WEF 01 JAN 18	329	70	399	216	28	155	-	-
	BY E-MAIL 52								
	BY POST 18								
	(a) Indl 15								
	(b) Other Org 3								
	(c) Misc 0								
2	COAS Whatsapp	4	3	7	1	3	3	-	-
3	VIP Cases								
	(a) VIP Ref	1	1	2	0	0	2	-	-
	(b) COAS Ref	22	10	32	15	2	15	-	-
	(c) AG'S Ref	7	5	12	3	5	4	-	-
	(d) PMO Ref	9	0	9	2	1	6	-	-
	(e) MoD Ref Cases	36	20	56	9	14	33	-	-
	(f) CPGRAMS	42	28	70	12	13	45	-	-
	Total	450	137	587	258	66	263	-	-
4	RTI	32	23	55	0	6	49	-	-
5	Court Cases	94	7	101	96	0	5	-	-
6	Consumer Cases	30	0	30	29	0	1	-	-
7	Legal Notices	15	2	17	9	0	8	-	-
	Total	171	32	203	134	6	63	-	-