

**MONTHLY STATUS OF COMPLAINTS & LITIGATION, CENTRAL ORGANISATION ECHS**

**AS ON 30 SEP 2017**

Ser No	Type	BBF AS ON 31 AUG 17	RECD DURIN G SEP 17	TOTAL COMPLAINTS IN PROCESS	UNDER PROCESS/ RESPONSE AWAITED FROM LOWER HQS	UNDER PROCESS WITHIN SECS IN CO ECHS	ACTION COMPLETED /RESOLVED	NOT YET ATTENDED	REMARKS
		(A)	(B)	(A + B)					
1	COMPLAINTS RECD WEF 01 AUG 17	1007	80	1087	344	104	639	-	-
	BY E-MAIL 44								
	BY POST 36								
	(a) Indl 20								
	(b) MoD 7								
	(c) Other Org 8								
	(d) Misc 1								
	CPGRAMS	400	31	431	14	9	408	-	-
	COAS Cases	55	1	56	10	1	45	-	-
	COAS Whatsapp Gp	21	2	23	2	2	19	-	-
	VIP Cases	27	0	27	0	0	27	-	-
	PMO Cases	61	6	67	9	2	56	-	-
	AG'S Cases	38	5	43	1	5	37	-	-
	<b>Total</b>	<b>1609</b>	<b>125</b>	<b>1734</b>	<b>380</b>	<b>123</b>	<b>1231</b>	-	-
2	RTI	207	32	239	0	6	233	-	-
3	Court Cases	152	8	160	96	0	64	-	-
4	Consumer Cases	37	0	37	30	0	7	-	-
5	Legal Notices	33	4	37	15	0	22	-	-
	<b>Total</b>	<b>429</b>	<b>44</b>	<b>473</b>	<b>141</b>	<b>6</b>	<b>326</b>	-	-