

POLYCLINIC DEPENDENCY IN DELHI AND NCR

1. The ECHS Polyclinics were located after due deliberations and taking into account the resident load of ESM in a particular area so that best medicare could be provided. However, the polyclinics in Delhi and NCR, in spite of having six polyclinics in close vicinity, are experiencing an unequal and varying load, which has resulted in the following:-

- (a) Increased waiting time due to overloading in some polyclinics and underutilization of other of others.
- (b) Non availability of medicines due to incorrect dependency load.
- (c) Inability to correctly forecast medicine requirement.
- (d) Multiple utilization of polyclinics for the same ailment.
- (e) Drawl of medicines from more than one polyclinic.

2. In order to enable, near accurate dependency data for ensuring a more efficient medicare for the ESM, it has been decided to restrict OPD treatment for ECHS members at only one of the polyclinics, designated as the 'parent polyclinic' in Delhi and NCR. The geographical boundaries of polyclinics in Delhi and NCR will be as follows:-

(a) **Base Hospital Polyclinic**

- (i) All areas **West** of River Yamuna up to Raj Ghat.
- (ii) All areas **North** of road joining Dayal Chowk to Raj Ghat (Along –Link Road, Desh Bandhu Gupta Road, Ajmeri Gate, Jawahar Lal Nehru Marg, Delhi Gate and joining Raj Ghat).
- (iii) All areas **North & West** of Ridge Road up to Dhoola Kuan and NH8 up to Delhi-Haryana border towards Gurgaon.
- (iv) In addition all outstation patients referred to Delhi will first be attended to at this polyclinic.
- (v) See marked map attached.

(b) **Lodhi Road Polyclinic**

- (i) All areas **East** of Yamuna upto and along UP Border upto trijunction of Delhi-Haryana-UP border.
- (ii) All areas **South** and **East** of Raj Ghat along the Jawahar Lal Nehru Marg, Desh Bandhu Gupta Road up to Dayal Chowk and along Ridge Road up to Dhoola Kuan, thereafter along NH8 up to Haryana- Delhi border towards Gurgaon.
- (iii) The **Southern** limit is the Delhi-Haryana Border in the **South West** and trijunction of Delhi-Haryana UP Border in South East.

- (c) **Noida**. All areas **East** of UP-Delhi Border and **South** of NH-24 (Hapur Bypass) up to Haryana-UP Border in the **South West** including Greater NOIDA.
- (d) **Gurgaon**. All areas **South** and **West** of Delhi-Haryana Border on NH-8 towards Gurgaon. The entire district of Gurgaon is included.
- (e) **Faridabad**. All areas **South** of Delhi-Haryana Border and **West** of Haryana UP Border.
- (f) **Hindon**. All areas **East** and **North** of the UP-Delhi Border and out of Delhi up to NH-24 (Hapur Bypass). These areas fall in the Ghaziabad District.

3. All new ECHS members are being issued Cards with parent polyclinic endorsed. All existing members having old cards on which this is not endorsed, will be entertained in accordance with the geographical limits laid out above. The above change is relevant only to Delhi and NCR. In the rest of the Country, members will continue to be entertained at all ECHS Polyclinics with restriction of medicine being provided only for 07 days at a time.

4. Ten large scale laminated maps of Delhi and its environs have been put up at the six polyclinics and locations frequented by ESM for their convenience.

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