

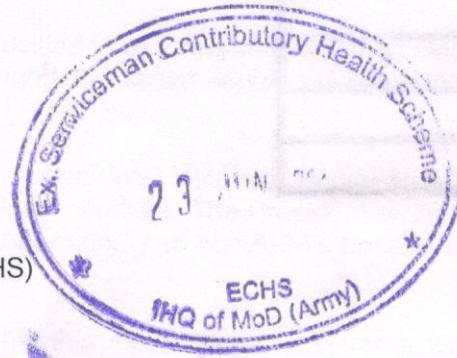
Tele: 25683476  
Mil: 36833

Central Organisation, ECHS  
Adjutant General's Branch  
Integrated Headquarters  
Ministry of Defence (Army)  
Maude Lines  
Delhi Cantt-110010

B/49770/AG/ECHS/Policy

23 Jun 2017

IHQ of MoD(Navy/Dir ECHS(N)  
Air HQ (VB)/DPS  
HQ Southern Command (A/ECHS)  
HQ Eastern Command (A/ECHS)  
HQ Western Command (A/ECHS)  
HQ Central Command (A/ECHS)  
HQ Northern Command (A/ECHS)  
HQ South Western Command (A/ECHS)  
HQ Andaman & Nicobar Command (A/ECHS)  
All Regional Centre ECHS



**CARE AND PRIORITY TO WAR WOUNDED/BATTLE CASUALTY VETERANS**

1. War wounded and battle casualties form a very distinguished class of veterans. Appropriate modalities have been promulgated by the office of DGAFMS vide their letter No 16307/14(d)/DGAFMS/DG-3A dt 09 May 2013 (copy encl), however, matching implementation on ground needs to be re-enforced.
2. Our Health Care Establishments including all ECHS Polyclinics must adopt the following modalities:-
  - (a) Special earmarked counters/outlets/queues for War wounded/Battle casualty veterans in OPDs, Dispensaries etc.
  - (b) In case special counters/outlets/queues are not possible due to functional/procedural/technical constraints, appropriate norms be followed to attend war wounded/battle casualty veterans out of turn.
3. Appropriate signage be placed at all places to this effect.

(IVS Gahlot)  
Col  
Dir (Med)  
for MD ECHS

**Encl:** One.

**Copy to:-**

O/o DGDCW

DGAFMS-DG-3A  
DGMS (Army)/DGMS-5(B)  
DGMS (Navy)/Med-II  
DGMS (Air Force)/Med-5

- for info alongwith a copy of above mentioned letter.
- 1. Request pass instructions through med channels as well.
- 2. This assumes more significance in view of year 2018 having been declared as 'Year of the War Disabled'.

**Internal**

Ops & Coord, P & FC, Claim Sec  
Stats & Automation Sec

- for info.
- for uploading on ECHS website.



Tele: 23093258

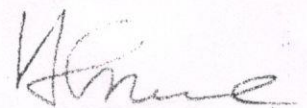
16307/14(d) /DGAFMS/DG-3A

09 May 2013

MINISTRY OF DEFENCE  
OFFICE OF THE DGAFMS/DG-3A

CARE AND PRIORITY TO WAR WOUNDED/BATTLE CASUALTY VETERANS

1. War wounded and battle casualties form a very distinguished class of veterans. Owing to their special disposition, they have rightfully earned certain privileges attributable to their status and disability.
2. Registered bodies like the Disabled War Veterans (India) Regd and the Rehabilitation Council of India have these veterans as members. The President of the Disabled War Veterans (India) has given a valuable input that majority of our AFMS hospitals are not "War Veteran/ Battle casualty friendly".
3. The DGAFMS has desired that this input should serve as a catalyst for introspection, assimilation and action to achieve standards, to arrive to an environment which displays our concern for this special class of veterans.
4. In view of the above, it is to be ensured that our Health Care Establishments adopt the following modalities:-
  - (a) Special earmarked counters/ outlets /queues for War wounded/Battle casualty veterans in OPDs, Dispensaries etc.
  - (b) In case special counters / outlets /queues are not possible due to procedural / technical constraints, the war wounded/battle casualty veterans will be seen out of turn. Appropriate signages to this effect are required to be displayed prominently.
5. Besides implementation of the above modalities, extension of extreme courteousness and empathy to all disabled and veterans must be ensured in letter and spirit.
6. This has the approval of DGAFMS.



(VS Grewal)  
Lt Col  
Jt Dir AFMS (H)

DGMS (Army)/DG-5B

DGMS (Navy)/Med-II

DGMS (Air)/Med-5

o/c