


B/49770/AG/ECHS/Gen

21 Nov 16

()
All Regional Centres

ADVISORY

1. It is informed with great concern that certain cases have been reported and have come to the notice of this office about incoordination between polyclinics and empanelled hospitals due to which the ECHS beneficiaries are facing mental agony/harassment.
2. Unlawful detention and unethical behavior towards a patient by keeping him in Hospital for more than 48 hours after his discharge note is prepared has happened for want of prior approval from a service specialist/SEMO.
3. For all treatments/procedures/follow ups the approval forms may be made and issued well in time before the procedure is performed.
4. It has been viewed with grave concern as this kind of attitude certainly becomes an unnecessary mental harassment for the ECHS beneficiary.
5. All the Polyclinics under your AOR and the respective empanelled hospitals may be sensitized on this issue and advised to maintain proper coordination amongst them in an approach to avoid such aberrations in future.


(IVS Gahlot)
Col
Dir (Med)
For MD ECHS