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B/49778/AG/ECHS/Claim/UTI-ITSL/SOP/Policy

σb Dec 13

All HQ Command (A/ECHS)  
All RCs ECHS

**AMENDMENT IN SOP FOR ONLINE BILL PROCESSING**

1. Further to our SOP dated 20 Mar 13, regarding online bill processing policy.
2. It is intimated that following amendments are incorporated in the ibid SOP and the same be disseminated to all concerned under your AOR, at the earliest, for the implementation accordingly.

(a) **Para 30** be replaced as under :-

**Para – 30 : Referral to Reputed Hospitals for Planned Treatment.**

(a) : Presently, ECHS beneficiaries are referred from ECHS Polyclinic to various empanelled hospitals / Diagnostic centres / Dental centres, to avail cashless medical treatment. In emergency, they can avail medical facilities at any hospital. In case of non-empanelled hospital, the individual has to make payment and claim will be reimbursed at ECHS rates.

(b) : Certain private reputed hospitals, viz, Sir Ganga Ram Hospital, Rajiv Gandhi Cancer Institute, Indraprastha Apollo Hospital and VIMHANS had signed MoA with ECHS but later terminated the MoA. Patients had to pay to get treatment from such hospitals (deemed non-empanelled). Reimbursement was not permitted to individual and piecemeal sanctions were issued to tide over such contingencies.

(c) : ECHS members may be referred to such hospitals for planned procedures on merits of the case. Approval for such referrals would be granted on case to case basis by Central Organisation ECHS based on recommendations by MO / Specialist / OIC of ECHS Polyclinic and concerned Regional Centre ECHS.

(d) : Ex-post-Facto sanction is not permitted. There is no provision for waiver to such a sanction.

(e) : The cost of treatment would be borne by ECHS member. Reimbursement would be limited to ECHS approved rates.

(f) : TA / DA will not be entitled in such cases.

