

## **CASE STUDY : ESTABLISHMENT OF EMERGENCY –PSYCHIATRIC CASES**

1. A case has come to light where a patient with suicidal tendencies was admitted to a non empanelled hospital by his family members and the polyclinic was also informed as per protocol. However, the claim was not admitted by the polyclinic on the grounds that it was not a listed emergency.
2. It is clarified that an acute manifestation of a psychiatric disorder where is a threat to life of the patient and/or to persons in contact with him/her is to be interpreted as an emergency and processed accordingly.
3. EIR (Emergency Information Report)/Emergency referral will be issued in such cases with clear notes endorsed bringing out circumstances of the case.
4. Re-imburement of expenses incurred by the ECHS beneficiary on this account will be re-imbursed at admissible rates for emergency in a non-empanelled hospital.

Sd/xxxxxxxx

Dir (Med)  
For Managing Director

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