

**REPRESENTATIONS BY HOSPITAL/DIAGNOSTIC
CENTRES ON PAYMENT**

1. A number of representations are being received in Central Organisation ECHS regarding short payment/under payment of bills raised by hospitals for treatment of ECHS beneficiaries.
2. In order ensure transparency in the whole process in line with CVC guidelines, the Hospital/Diagnostic Centres on request will be shown the reason (s) for disallowance. If the empanelled facility desires to contest the disallowance, a representation can be made to the next higher CFA through the concerned Station Headquarters. The representation in such cases will be forwarded to the concerned Regional Centre ECHS. The Regional Centre ECHS will call for the documents from the Stn HQs, carry out an analysis and forward to the appropriate authority along with their observation/recommendations.
3. The appropriate authority will forward the decision to the Stn HQ and Regional Centre concerned. The decision will be conveyed to the Empanelled Medical facility by the Stn HQ.
4. The Regional Centre will NOT communicate their recommendations or the final decision of the appropriate authority to the Empanelled Medical facility. This function will be performed only by the Stn HQs.

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MD ECHS

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