

MONTHLY STATUS OF COMPLAINTS & LITIGATION, CENTRAL ORGANISATION ECHS
AS ON 30 APR 2017

Ser No	TYPE	BBF AS ON 31 MAR 2017	RECD DURING APR 17	TOTAL COMPLAINTS IN PROCESS	UNDER PROCESS/ RESPONSE AWAITED FROM LOWER HQS	UNDER PROCESS WITHIN SECS IN CO ECHS	ACTION COMPLETED /RESOLVED	NOT YET ATTENDED	REMARKS
		(A)	(B)	(A+B)					
1.	COMPLAINTS RECD WEF 01APR 17	580	80	660	287	82	291	-	
	BY E-MAIL (40)								
	BY POST (40)								
	(a) Indl (08)								
	(b) MoD (15)								
	(c) Other Org (12)								
	(d) Misc (05)								
	CPGRAMS	139	32	171	23	15	35	-	
	COAS CASES	27	07	34	15	01	18	-	
	COAS Whatsapp Gp	00	10	10	03	02	05	-	
	VIP CASES	19	03	22	04	03	14	-	
	PMO CASES	28	05	33	07	01	25	-	
	AG's CASES	10	05	15	06	00	09	-	
	Total	803	142	945	345	104	397	-	
2.	RTI	94	17	111	00	02	109	-	
3.	COURT CASES	121	12	133	96	00	37	-	
4.	CONSUMER CASES	32	01	33	33	00	00	-	
5.	LEGAL NOTICES	21	04	25	18	00	07	-	
	Total	268	34	302	147	02	153	-	