

**MONTHLY STATUS OF COMPLAINTS & LITIGATION, CENTRAL ORGANISATION ECHS
AS ON 30 JUN 2017**

Ser No	Type	BBF AS ON 31 MAY 17	RECD DURING JUN 17	TOTAL COMPLAINTS IN PROCESS	UNDER PROCESS/ RESPONSE AWAITED FROM LOWER HQS	UNDER PROCESS WITHIN SECS IN CO ECHS	ACTION COMPLETED / RESOLVED	NOT YET ATTENDED	REMARKS
		(A)	(B)	(A + B)					
1	COMPLAINTS RECD WEF 01 JUN 17								
	BY E-MAIL 50	739	95	834	357	97	380	-	-
	BY POST 45								
	(a) Indl 12								
	(b) MoD 11								
	(c) Other Org 21								
	(d) Misc 1								
	CPGRAMS	240	40	280	25	8	247	-	-
	COAS Cases	39	8	47	16	0	31	-	-
	COAS Whatsapp Gp	10	1	11	1	1	9	-	-
	VIP Cases	24	3	27	3	1	23	-	-
	PMO Cases	45	7	52	7	1	44	-	-
	AG'S Cases	21	5	26	8	2	16	-	-
	Total	1118	159	1277	417	110	750	-	-
2	RTI	132	21	153	0	1	152	-	-
3	Court Cases	138	3	141	102	0	39	-	-
4	Consumer Cases	33	2	35	33	0	2	-	-
5	Legal Notices	26	2	28	15	0	13	-	-
	Total	329	28	357	150	1	206	-	-